

**City of Plymouth
Community Survey
2021**

Gregory K. Plagens, Ph.D.
and Eva Long, PNAM Major
Political Science Department
Eastern Michigan University
Ypsilanti, Michigan

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Executive Summary

The 2021 Community Survey in the City of Plymouth was undertaken as part of the city's strategic planning initiative. The goal of the survey was to learn more about residents' perceptions of existing services and preferences so city leaders can consider this information when making future decisions.

The survey posed 39 questions in the following four categories: demographic (4); quality of life, quality of service (17); visioning (16); and, open-ended (2). Due to the cost and time involved in attempting to survey all residents or households, a sampling process was used. Households in the city were separated by voting precinct, of which there are four, and then 175 addresses were randomly drawn from each precinct for a total sample of 700. This process guaranteed that households from all neighborhoods in the city would be invited to participate. About one out of every six households in the city were included in the sample.

Survey packets were mailed to households in city envelopes and contained the following: a letter from the mayor inviting participation; a letter from the researcher explaining the process and how to participate; a survey; a research statement from Eastern Michigan University; and a postage-paid return envelope that was addressed to the Political Science Department at Eastern Michigan University. Households were invited to complete their survey in paper form or online at the SurveyMonkey website. Completed surveys were returned between early September and late October. Out of the 700 households in the sample, 236 surveys were returned. The response rate was 33.7 percent, which was higher than the 2019 Community Survey response rate of 29.7 percent.

Households from all four precincts responded. Demographic information about respondents is as follows:

- 76 percent single-family dwellings; 24 percent multi-family dwellings;
- 3 percent were under age 30; 19 percent were 30 to 39; 32 percent were 40 to 55; 19 percent were 56 to 65; and 28 percent were 66 or older;
- 69 percent were married or living together; 19 percent were divorced or widowed; and 12 percent were single;
- 37 percent have children, but all are living outside the home; 37 percent have children, with all or some living at home; and 26 percent have no children.

Quality of life and service questions asked about levels of satisfaction with various aspects of the city on a five-point scale ranging from “very dissatisfied” to “very satisfied.” The first question in the series asked about general or overall satisfaction with the city as a place to live. Ninety-two percent of respondents said they were either satisfied or very satisfied with the city as a place to live. The questions that followed explored parking, public safety services, communication, governance decisions and diversity. The majority of respondents who answered the questions about parking were satisfied or very satisfied with the amount and location of parking, although one-fifth indicated they were dissatisfied or very dissatisfied with the amount of parking. When asked whether the city should continue allowing restaurants to use parking spaces for outdoor dining areas, 83 percent of respondents said yes. In terms of satisfaction with police, fire and emergency medical services, significantly more than half of respondents (83 percent for police; 80 percent for fire; and 75 percent for EMS) said they were either satisfied or very satisfied. Eighty-one percent of respondents said they were satisfied or very satisfied with the city’s efforts to communicate timely information to residents. Respondent satisfaction with governance decisions made by city elected leaders and city employees is far more favorable than not, with 57 percent saying they are either satisfied or very satisfied. (Seven percent of respondents said they were dissatisfied or very dissatisfied; thirty-five percent of respondents did not have feelings one way or the other.) When asked whether the city is a welcoming place to people of diverse cultures, 88 percent of respondents said yes.

Visioning questions asked about the importance of certain things in the city on a three-point scale ranging from “unimportant” to “very important.” Additional questions asked about artwork in public spaces, home size, living spaces above garages and marijuana sales. Among the 10 questions asking about the importance of certain things, a majority of respondents indicated two issues were very important: recreation facilities and programs (68 percent); that the city host entertainment opportunities in downtown (61 percent). When asked whether they would like to see artwork added to public spaces, 47 percent of respondents said maybe, that it would depend on the art. The issue of housing renovation and new construction was framed in a Goldilocks-style, asking respondents whether what was being built is too small, just the right size or too large. Fifty-nine percent of respondents who answered the question said they are too large. On the issue of whether the city should allow homeowners to create living spaces above detached garages, 50 percent said yes and 40 percent said maybe, depends on the situation. The questions about marijuana sales in Plymouth were asked with reference to location. A majority of respondents who answered the questions said no to the idea

of sales in downtown (62 percent) and Old Village (52 percent). A smaller percentage said no to the idea of sales outside downtown and Old Village (43 percent), with a majority saying either yes (40 percent) to the idea of sales outside downtown and Old Village or maybe (17 percent).

The last portion of the survey asked two open-ended questions. The first question provided an opportunity for respondents to comment in more detail on the questions posed or to provide feedback to the city about issues not raised in the survey. The second question asked residents to identify their priorities. Although many respondents opted not to answer one or both questions, about 100 respondents did provide feedback. No attempt has been made to categorize the responses. They are interesting and insightful to read and appear as expressed by the respondents.

The pages to follow offer more detail about the research design and the data it produced. Those interested in more detail can examine summary tables for each scaled question and the comments given in response to the open-ended questions.

Research Design

The city and researchers worked cooperatively to develop a survey instrument that would take 10 minutes or less to complete and would provide information that the city could use with its strategic planning initiative. They also designed a process that would include households in all neighborhoods of the city and would likely be representative of the community as a whole.

A common practice in survey research is sampling, which is used when the time and cost of reaching all members of a group are prohibitive. Since there are over 4,000 households in the city, it was decided that sampling would be used to keep down the time and cost of the survey. There are many sampling processes used in research, but random sampling is the best for generating information that is likely to be representative of the larger population of interest. The Plymouth Community Survey employed random sampling.

The city provided a list of residential addresses in the city from its utilities database. These addresses were organized by election precinct and then ordered alphabetically by street name. A random selection process was used to draw 175 addresses from each precinct for a total sample size of 700. This process guaranteed that households from all neighborhoods in the city would be invited to participate. About one out of every six households in the city was included in the sample.

The survey posed 39 questions in the following four categories: demographic (4); quality of life, quality of service (17); visioning (16); and, open-ended (2). The survey was designed to fit onto four pages of standard-sized paper, which would facilitate ease of mailing and return. An online version of the survey was also created and hosted on the website SurveyMonkey. This allowed respondents to complete the survey electronically if they desired.

Each address in the database was assigned a unique identification code that would be used to make sure that returned surveys had actually come from addresses that were invited to participate in the survey. The first question on the survey, not counted in the 39 questions mentioned above, asked participants to provide the unique identification code for their address. Only the researcher has access to the unique codes and knows which addresses replied to the survey. This information remains confidential and will not be shared by the researcher, as was explained to selected households.

Survey packets were mailed to households in city envelopes and contained the following: a letter from the mayor inviting participation; a letter from the researcher

explaining the process and how to participate; a survey; a research statement from Eastern Michigan University; and a postage-paid return envelope that was addressed to the Political Science Department at Eastern Michigan University. Completed surveys were returned between early September and late October. Out of the 700 households in the sample, 236 surveys were returned. The response rate was 33.7 percent, which was higher than the 2019 Community Survey response rate of 29.7 percent.

City of Plymouth Community Survey

The survey is four pages. Please circle the number or letter that best corresponds to your opinion.

Unique Survey Number

1. Please enter the number you received with your invitation to participate:

Demographic Information

2. In what age range are you?
a. Under 30 b. 30 to 39 c. 40 to 55 d. 56 to 65 e. 66 or Older
3. What is your status?
a. Single b. Married or living together c. Divorced and/or widowed
4. Do you have children?
a. No b. Yes, all or some living at home c. Yes, all living out of the home
5. Would you be willing to participate in a focus group?
a. No b. Yes

Quality of Life, Quality of Service

1 = very dissatisfied; 2 = dissatisfied; 3 = neither dissatisfied nor satisfied; 4 = satisfied; 5 = very satisfied

6. How satisfied are you with the city as a place to live?
1 2 3 4 5
7. How satisfied are you with the amount of parking in the city?
1 2 3 4 5
8. How satisfied are you with the location of parking in the city?
1 2 3 4 5
9. Should the city continue to allow public parking spaces to be used by restaurants as outdoor dining areas?
a. No b. Yes
10. How satisfied are you with city police services?
1 2 3 4 5
11. Have you contacted or interacted with any city police personnel in the last 12 months?
a. No b. Yes

12. How satisfied are you with city fire services?
 1 2 3 4 5
13. Have you contacted or interacted with any city fire personnel in the last 12 months?
 a. No b. Yes
14. How satisfied are you with city EMS (emergency medical services)?
 1 2 3 4 5
15. Have you contacted or interacted with any city EMS personnel in the last 12 months?
 a. No b. Yes
16. How satisfied are you with the city's efforts to communicate timely information to residents?
 1 2 3 4 5
17. Do you read the city's online newsletter (Plymouth Pulse)?
 a. No b. Yes
18. Are you signed up to receive notifications from the city by email or text message?
 a. No b. Yes
19. Do you follow the city on social media (Facebook, Twitter, Instagram, etc.)?
 a. No b. Yes
20. Have you attended any city meetings held online using Zoom since April 2020?
 a. No b. Yes
21. How satisfied are you with governance decisions made by city elected leaders and city employees?
 1 2 3 4 5
22. Is the city a welcoming place to people of diverse cultures?
 a. No b. Yes

Visioning, Part One

1 = unimportant; 2 = somewhat important; 3 = very important

23. How important is it to have additional bike lanes in the city?
 1 2 3
24. How important is it to have additional pedestrian crossings in the city?
 1 2 3
25. How important is it for the city to offer residents the opportunity to receive their tax bills electronically (e.g., text message or email) rather than through the United States Postal Service?
 1 2 3

26. How important are recreation facilities and programs?

1 2 3

27. How important is parking in your consideration of whether to visit downtown?

1 2 3

28. How important is parking in your consideration of whether to visit Old Village?

1 2 3

29. How important are special events in your consideration of whether to visit downtown?

1 2 3

30. How important are special events in your consideration of whether to visit Old Village?

1 2 3

31. How important is it that the city host entertainment opportunities in downtown?

1 2 3

32. How important is it that the city host entertainment opportunities in Old Village?

1 2 3

Visioning, Part Two

33. Would you like to see artwork added to public spaces in the city?

a. No b. Yes c. Maybe (depends on the art)

34. Would you say that the homes currently being built or renovated in the city are too small, just the right size or too large for the lot sizes?

a. Too small b. Just the Right Size c. Too large

35. Should the city allow homeowners to create living spaces above detached garages?

a. No b. Yes c. Maybe (depends on the situation)

In 2018, a majority of Michigan voters approved a state legislative initiative to allow marijuana to be sold and consumed recreationally in the state. Local governments in Michigan now decide whether to permit sales within their boundaries.

36. Should the city permit marijuana sales in the downtown business district?

a. No b. Yes c. Maybe

37. Should the city permit marijuana sales in Old Village?

a. No b. Yes c. Maybe

38. Should the city permit marijuana sales outside the downtown business district and Old Village?

a. No b. Yes c. Maybe

Open-Ended Questions

39. What else would you like to tell the city about the issues raised in the survey or those issues not raised in the survey?

40. What do you think the city's priorities should be?

Survey Results

Survey results are in the form of quantitative and qualitative data. Both types of data describe something about residents' thoughts pertaining to city issues. The difference between the two types of data is that some descriptions lend themselves to simple categorization and can be converted to numbers for statistical analysis. Thirty-seven questions in the survey fall into this category (quantitative data). Each of these questions has been summarized in table form below. Two questions produced description that has been left in descriptive form. These questions produced qualitative data only. They have been listed as they appeared in the surveys. Each has been given a number for reference so that readers who might be discussing the survey can refer to comments by number if desired. The best way to understand these data are to read or skim them as written by the respondents themselves.

Quantitative Data

Data were entered into Microsoft Excel and then imported into IBM SPSS Statistic 28 for analysis. What appears below for each question are called frequency tables. They show the numbers and percentages of responses given by category. Below are some ideas to help you interpret the tables.

- Frequency refers to the number of times a particular answer was given.
- Percent refers to the ratio of answers given to the number of surveys returned, which in this case was 236.
- Valid Percent differs from Percent in that it only takes into account the number of respondents who answered this question. In survey research, it is common for some respondents not to answer all of the question. When only a few respondents don't answer a question, the Percent and Valid Percent will be similar. When large numbers of respondents do not answer a question, these two statistics can differ greatly.
- Cumulative Percent simply adds the percent in the first row to the percent in the second row and so on.
- Missing shows the number of respondents who did not answer a question.

Precinct				
	Frequency	Percent	Valid Percent	Cumulative Percent
Precinct 1	58	24.6	26.0	26.0
Precinct 2	37	15.7	16.6	42.6
Precinct 3	60	25.4	26.9	69.5
Precinct 4	68	28.8	30.5	100.0
Total	223	94.5	100.0	
Missing	13	5.5		
Total	236	100.0		

Multi-Family				
	Frequency	Percent	Valid Percent	Cumulative Percent
Single-Family Dwelling	169	71.6	75.8	75.8
Multi-Family Dwelling	54	22.9	24.2	100.0
Total	223	94.5	100.0	
Missing	13	5.5		
Total	236	100.0		

Paper or Online Reply				
	Frequency	Percent	Valid Percent	Cumulative Percent
Paper Reply	166	70.3	70.3	70.3
Online Reply	70	29.7	29.7	100.0
Total	236	100.0	100.0	

Question 2: In what age range are you?

	Frequency	Percent	Valid Percent	Cumulative Percent
Under 30	7	3.0	3.0	3.0
30 to 39	44	18.6	18.7	21.7
40 to 55	74	31.4	31.5	53.2
56 to 65	45	19.1	19.1	72.3
66 or Older	65	27.5	27.7	100.0
Total	235	99.6	100.0	
Missing	1	.4		
Total	236	100.0		

Question 3: What is your status?

	Frequency	Percent	Valid Percent	Cumulative Percent
Single	29	12.3	12.4	12.4
Married or Living Together	160	67.8	68.7	81.1
Divorced and/or Widowed	44	18.6	18.9	100.0
Total	233	98.7	100.0	
Missing	3	1.3		
Total	236	100.0		

Question 4: Do you have children?

	Frequency	Percent	Valid Percent	Cumulative Percent
No	62	26.3	26.4	26.4
Yes, all or some living at home	86	36.4	36.6	63.0
Yes, all living out of the home	87	36.9	37.0	100.0
Total	235	99.6	100.0	
Missing	1	.4		
Total	236	100.0		

Question 5: Would you be willing to participate in a focus group?

	Frequency	Percent	Valid Percent	Cumulative Percent
No	97	41.1	42.0	42.0
Yes	134	56.8	58.0	100.0
Total	231	97.9	100.0	
Missing	5	2.1		
Total	236	100.0		

Question 6: How satisfied are you with the city as a place to live?

	Frequency	Percent	Valid Percent	Cumulative Percent
Very dissatisfied	4	1.7	1.7	1.7
Dissatisfied	1	.4	.4	2.1
Neither	14	5.9	5.9	8.1
Satisfied	84	35.6	35.6	43.6
Very satisfied	133	56.4	56.4	100.0
Total	236	100.0	100.0	

Question 7: How satisfied are you with the amount of parking in the city?

	Frequency	Percent	Valid Percent	Cumulative Percent
Very dissatisfied	11	4.7	4.7	4.7
Dissatisfied	37	15.7	15.7	20.3
Neither	62	26.3	26.3	46.6
Satisfied	86	36.4	36.4	83.1
Very satisfied	40	16.9	16.9	100.0
Total	236	100.0	100.0	

Question 8: How satisfied are you with the location of parking in the city?

	Frequency	Percent	Valid Percent	Cumulative Percent
Very dissatisfied	9	3.8	3.8	3.8
Dissatisfied	21	8.9	8.9	12.7
Neither	49	20.8	20.8	33.5
Satisfied	104	44.1	44.1	77.5
Very satisfied	53	22.5	22.5	100.0
Total	236	100.0	100.0	

Question 9: Should the city continue to allow public parking spaces to be used by restaurants as outdoor dining areas?

	Frequency	Percent	Valid Percent	Cumulative Percent
No	39	16.5	16.6	16.6
Yes	196	83.1	83.4	100.0
Total	235	99.6	100.0	
Missing	1	.4		
Total	236	100.0		

Question 10: How satisfied are you with city police services?

	Frequency	Percent	Valid Percent	Cumulative Percent
Very dissatisfied	6	2.5	2.6	2.6
Dissatisfied	1	.4	.4	3.0
Neither	32	13.6	13.6	16.6
Satisfied	77	32.6	32.8	49.4
Very satisfied	119	50.4	50.6	100.0
Total	235	99.6	100.0	
Missing	1	.4		
Total	236	100.0		

Question 11: Have you contacted or interacted with any city police personnel in the last 12 months?

	Frequency	Percent	Valid Percent	Cumulative Percent
No	159	67.4	67.4	67.4
Yes	77	32.6	32.6	100.0
Total	236	100.0	100.0	

Question 12: How satisfied are you with city fire services?

	Frequency	Percent	Valid Percent	Cumulative Percent
Very dissatisfied	4	1.7	1.7	1.7
Neither	44	18.6	18.8	20.5
Satisfied	66	28.0	28.2	48.7
Very satisfied	120	50.8	51.3	100.0
Total	234	99.2	100.0	
Missing	2	.8		
Total	236	100.0		

Question 13: Have you contacted or interacted with any city fire personnel in the last 12 months?

	Frequency	Percent	Valid Percent	Cumulative Percent
No	218	92.4	92.4	92.4
Yes	18	7.6	7.6	100.0
Total	236	100.0	100.0	

Question 14: How satisfied are you with city EMS (emergency medical services)?

	Frequency	Percent	Valid Percent	Cumulative Percent
Very dissatisfied	4	1.7	1.8	1.8
Dissatisfied	1	.4	.4	2.2
Neither	53	22.5	23.3	25.6
Satisfied	64	27.1	28.2	53.7
Very satisfied	105	44.5	46.3	100.0
Total	227	96.2	100.0	
Missing	9	3.8		
Total	236	100.0		

Question 15: Have you contacted or interacted with any city EMS personnel in the last 12 months?

	Frequency	Percent	Valid Percent	Cumulative Percent
No	225	95.3	95.3	95.3
Yes	11	4.7	4.7	100.0
Total	236	100.0	100.0	

Question 16: How satisfied are you with the city's efforts to communicate timely information to residents?

	Frequency	Percent	Valid Percent	Cumulative Percent
Very dissatisfied	3	1.3	1.3	1.3
Dissatisfied	2	.8	.9	2.1
Neither	39	16.5	16.7	18.9
Satisfied	98	41.5	42.1	60.9
Very satisfied	91	38.6	39.1	100.0
Total	233	98.7	100.0	
Missing	3	1.3		
Total	236	100.0		

Question 17: Do you read the city's online newsletter (Plymouth Pulse)?

	Frequency	Percent	Valid Percent	Cumulative Percent
No	114	48.3	48.5	48.5
Yes	121	51.3	51.5	100.0
Total	235	99.6	100.0	
Missing	1	.4		
Total	236	100.0		

Question 18: Are you signed up to receive notifications from the city by email or text message?

	Frequency	Percent	Valid Percent	Cumulative Percent
No	125	53.0	53.4	53.4
Yes	109	46.2	46.6	100.0
Total	234	99.2	100.0	
Missing	2	.8		
Total	236	100.0		

Question 19: Do you follow the city on social media (Facebook, Twitter, Instagram, etc.)?

	Frequency	Percent	Valid Percent	Cumulative Percent
No	140	59.3	59.3	59.3
Yes	96	40.7	40.7	100.0
Total	236	100.0	100.0	

Question 20: Have you attended any city meetings held online using Zoom since April 2020?

	Frequency	Percent	Valid Percent	Cumulative Percent
No	217	91.9	91.9	91.9
Yes	19	8.1	8.1	100.0
Total	236	100.0	100.0	

Question 21: How satisfied are you with governance decisions made by city elected leaders and city employees?

	Frequency	Percent	Valid Percent	Cumulative Percent
Very dissatisfied	3	1.3	1.3	1.3
Dissatisfied	15	6.4	6.4	7.7
Neither	82	34.7	35.2	42.9
Satisfied	100	42.4	42.9	85.8
Very satisfied	33	14.0	14.2	100.0
Total	233	98.7	100.0	
Missing	3	1.3		
Total	236	100.0		

Question 22: Is the city a welcoming place to people of diverse cultures?

	Frequency	Percent	Valid Percent	Cumulative Percent
No	26	11.0	11.6	11.6
Yes	199	84.3	88.4	100.0
Total	225	95.3	100.0	
Missing	11	4.7		
Total	236	100.0		

Question 23: How important is it to have additional bike lanes in the city?

	Frequency	Percent	Valid Percent	Cumulative Percent
Unimportant	88	37.3	37.3	37.3
Somewhat imp.	84	35.6	35.6	72.9
Very important	64	27.1	27.1	100.0
Total	236	100.0	100.0	

Question 24: How important is it to have additional pedestrian crossings in the city?

	Frequency	Percent	Valid Percent	Cumulative Percent
Unimportant	54	22.9	22.9	22.9
Somewhat imp.	83	35.2	35.2	58.1
Very important	99	41.9	41.9	100.0
Total	236	100.0	100.0	

Question 25: How important is it for the city to offer residents the opportunity to receive their tax bills electronically (e.g., text message or email) rather than through the United States Postal Service?

	Frequency	Percent	Valid Percent	Cumulative Percent
Unimportant	89	37.7	37.7	37.7
Somewhat imp.	77	32.6	32.6	70.3
Very important	70	29.7	29.7	100.0
Total	236	100.0	100.0	

Question 26: How important are recreation facilities and programs?

	Frequency	Percent	Valid Percent	Cumulative Percent
Unimportant	10	4.2	4.2	4.2
Somewhat imp.	66	28.0	28.0	32.2
Very important	160	67.8	67.8	100.0
Total	236	100.0	100.0	

Question 27: How important is parking in your consideration of whether to visit downtown?

	Frequency	Percent	Valid Percent	Cumulative Percent
Unimportant	99	41.9	41.9	41.9
Somewhat imp.	70	29.7	29.7	71.6
Very important	67	28.4	28.4	100.0
Total	236	100.0	100.0	

Question 28: How important is parking in your consideration of whether to visit Old Village?

	Frequency	Percent	Valid Percent	Cumulative Percent
Unimportant	99	41.9	42.1	42.1
Somewhat imp.	80	33.9	34.0	76.2
Very important	56	23.7	23.8	100.0
Total	235	99.6	100.0	
Missing	1	.4		
Total	236	100.0		

Question 29: How important are special events in your consideration of whether to visit downtown?

	Frequency	Percent	Valid Percent	Cumulative Percent
Unimportant	39	16.5	16.6	16.6
Somewhat imp.	87	36.9	37.0	53.6
Very important	109	46.2	46.4	100.0
Total	235	99.6	100.0	
Missing	1	.4		
Total	236	100.0		

Question 30: How important are special events in your consideration of whether to visit Old Village?

	Frequency	Percent	Valid Percent	Cumulative Percent
Unimportant	66	28.0	28.1	28.1
Somewhat imp.	100	42.4	42.6	70.6
Very important	69	29.2	29.4	100.0
Total	235	99.6	100.0	
Missing	1	.4		
Total	236	100.0		

Question 31: How important is it that the city host entertainment opportunities in downtown?

	Frequency	Percent	Valid Percent	Cumulative Percent
Unimportant	23	9.7	9.7	9.7
Somewhat imp.	68	28.8	28.8	38.6
Very important	145	61.4	61.4	100.0
Total	236	100.0	100.0	

Question 32: How important is it that the city host entertainment opportunities in Old Village?

	Frequency	Percent	Valid Percent	Cumulative Percent
Unimportant	49	20.8	20.9	20.9
Somewhat imp.	105	44.5	44.7	65.5
Very important	81	34.3	34.5	100.0
Total	235	99.6	100.0	
Missing	1	.4		
Total	236	100.0		

Question 33: Would you like to see artwork added to public spaces in the city?

	Frequency	Percent	Valid Percent	Cumulative Percent
No	36	15.3	15.3	15.3
Yes	88	37.3	37.4	52.8
Maybe (depends on the art)	111	47.0	47.2	100.0
Total	235	99.6	100.0	
Missing	1	.4		
Total	236	100.0		

Question 34: Would you say that the homes currently being built or renovated in the city are too small, just the right size or too large for the lot sizes?

	Frequency	Percent	Valid Percent	Cumulative Percent
Too small	5	2.1	2.2	2.2
Just the right size	88	37.3	38.4	40.6
Too large	136	57.6	59.4	100.0
Total	229	97.0	100.0	
Missing	7	3.0		
Total	236	100.0		

Question 35: Should the city allow homeowners to create living spaces above detached garages?

	Frequency	Percent	Valid Percent	Cumulative Percent
No	25	10.6	10.8	10.8
Yes	115	48.7	49.6	60.3
Maybe (depends on the situation)	92	39.0	39.7	100.0
Total	232	98.3	100.0	
Missing	4	1.7		
Total	236	100.0		

Question 36: Should the city permit marijuana sales in the downtown business district?

	Frequency	Percent	Valid Percent	Cumulative Percent
No	144	61.0	61.5	61.5
Yes	61	25.8	26.1	87.6
Maybe	29	12.3	12.4	100.0
Total	234	99.2	100.0	
Missing	2	.8		
Total	236	100.0		

Question 37: Should the city permit marijuana sales in Old Village?

	Frequency	Percent	Valid Percent	Cumulative Percent
No	122	51.7	52.1	52.1
Yes	80	33.9	34.2	86.3
Maybe	32	13.6	13.7	100.0
Total	234	99.2	100.0	
Missing	2	.8		
Total	236	100.0		

Question 38: Should the city permit marijuana sales outside the downtown business district and Old Village?

	Frequency	Percent	Valid Percent	Cumulative Percent
No	100	42.4	42.6	42.6
Yes	94	39.8	40.0	82.6
Maybe	41	17.4	17.4	100.0
Total	235	99.6	100.0	
Missing	1	.4		
Total	236	100.0		

Qualitative Data

When researchers ask open-ended questions, they are interested in the thoughts of participants as expressed in the words of the participants. Open-ended questions produce wider-ranging responses. These responses are often interesting and insightful, but they are also more difficult to categorize exactly. Below are the responses of survey participants to each question. Because the richness of qualitative data is in the exact wording of participants, no attempt has been made to change the word usage of respondents.

Question 39 Responses

What else would you like to tell the city about the issues raised in the survey or those issues not raised in the survey?

1. It bothers me that many of our downtown sidewalks are taken up by restaurants leaving it difficult to walk about town. I volunteer at Penn and many patrons complain about lack of parking on show night. Big events – (Friday concerts) are too much for our small town. Natives forget going to town at these times. City must decide if the community is going to change from small town to a more complex community.
2. Downtown Parking needs to be expanded, so that businesses stop using residential parking for their employee parking lots. I have employees parking in front of my house everyday. From 8 in the morning till 10 at night. My trash sometimes does not get picked up, my leaves are never picked up 2° to employee parking. I can't have guests over 2° to there is no place for them to park. Why this this allowed. Residential areas, should be kept clean from downtown business employee parking!
3. Address additional parking in downtown area. Trains keeping traffic waiting too long.
4. The community events are fantastic. Parks are well maintained. Need better crosswalks for pedestrians.
5. The infrastructure needs to be replaced. Taxes are extremely high. If that means cutting events over infrastructure items then ok but taxes should not go up, they are ridiculous and even though I can afford them it is the #1 reason I would move. City needs to do a better job enforcing lawn ordinances and dilapidated homes w/ sheds and newspapers in their windows. For as much we pay in taxes these things should be enforced w/o reporting. Ex. House on corner of Blunk and Junction on the north/west corner.
6. Permitted street parking should be expanded. Home owners should be allowed one per home no matter what, that said during bad snow or other weather, they should be removed from the street still. Larger homes are good for tax revenue.

7. Greatly appreciate the work done by the Event Planners. There's something for nearly everyone to enjoy.
8. Plant trees to shade sidewalks. Keep people out of the fountain. Keep sidewalks clear for walking – fewer tables on sidewalk. Take down the sign that is in the front of rec. center that has ugly lights – do sign w/ no lights. We need businesses downtown for shopping- there are too many restaurants!
9. City rebuild + tear down homes are too large + too close to lot lines. No green spaces left, all trees removed. Unappealing to city aesthetic! Cars parked across sidewalks because garages built too close to streets.
10. The current city tree ordinance is onerous and unreasonable – not even sure if it is enforceable. Ordinances currently in place do not seem to be preventing “Big Foot” houses. This should be re-addressed to further tighten/limit the size of such homes. Need emphasis on residents keeping sidewalks open! Too many places with shrubbery protruding and blocking side walk (E.G. B Sheldon Rd between Sheridan + Penniman) Related to this, there also needs to be an emphasis on edging grass/sidewalks – too many residents never do this and sidewalk width is reduced.
11. I have never had any issues personally. Or heard any legitimate complaints. The issue of all the trees being cut down on residential streets is a big one for me. So sad. The streets now look barren + uninviting and these houses that look like castles??? Does not fit w/ the flow of the city.
12. I grew up in Plymouth Township and always wanted to live in the city because of how much I loved the atmosphere, largely because of the old homes and large trees lining the streets. Downtown was quaint and inviting. Now, old homes are being bulldozed for hideous monster mansions that are so outside the city's character and frankly they ruin everything about what made this city special. Dozens of old trees are cut down for these huge homes and even if builders/"developers" are required to replant, it will take decades for those trees to grow to comparable sizes. While I am glad to see downtown small businesses doing well, much of the shopping and dining caters to higher paying clientele who also tend to be rude and disrespectful to staff and city residents. I miss the community feel that once was present downtown. Finally, I hope this is the last “new” fountain we have installed, such a large expense that could be better spent on youth and cultural or recreational uses.
13. Q11. Asked the police to ticket cars parked on both sides of Hamilton St. (Daisy Square) during the art fair in July. No temporary “no parking” signs, but it is a dangerous situation. Police said they had no authority. How can the city allow this? Q12. Would like to see a regional full-time union fire service. Not what we have with the city of Northville. Q14. Like the EMS (Huron Valley) but was disappointed when they discontinued the medical alert system. Would like to stay local with Huron Valley. Q25. At least make it a choice. I prefer the USPS. Q29-31. All of the special events are getting

too big and crowded. Shuttle buses are an indication of it. Residents first! Tourists second! Downsize!

14. Control blight. Road conditions outside of downtown business area.
15. Provision for electric charging stations.
16. Dogs have a place and should be left at home during park activities or festivals.
17. More parking. Outside dining updated so it looks like there was a plan.
18. Work on improving the roads & sidewalks. Better landscaping.
19. I walk to the park every day. The benches are broken and the name plates are bending and have sharp edges. I'm hoping that will be your next project. The bathrooms by The Gathering need to be cleaned up.
20. Plymouth is a great place to live, but we would like to see efforts made to bring in affordable housing so people with more modest income can benefit from Plymouth's value. Anything that reduces the delays caused by the trains would be great.
21. I like the flowers and downtown area.
22. The city does a great job. Our city manager (Paul Sincock) does an excellent job. I would like to see more Christmas decorations in Old Village.
23. Q9. Restaurants that use parking spaces should take up less sidewalk space. Q23. The new bike lanes (on Main Street) aren't "true" bike lanes; they need to be protected bike lanes for cyclist safety. Q24. Pedestrian signal required at Church & Main! This intersection has the library, City Hall, Veteran's Park, historical museum, Academic Gardens Pre-school, the PARC all nearby!
24. Speed limits on the main arteries toward downtown are not enforced. Crosswalks on Ann Arbor Trail and Penniman should be consistent with the designation at Ann Arbor Trail and Forest and Main Street. 40. A pedestrian friendly destination for residents and nonresidents. Beautification of Main Street between Union and Mill, as well as Harvey between Ann Arbor Trail and Wing. In addition Saxton's parking lot. Broadening the diversity of cultural events.
25. For downtown residents with the high taxes we pay, snow removal is terrible/nonexistent not to mention we can't park in front of our houses overnight ever when there's only alley access and no driveways. The city also shouldn't restrict home sizes, current regulations are too extreme. Plus larger homes equal more tax revenue. Better, more permanent outdoor dining that's more aesthetically appealing. Covid will be a long-term issue and the city should plan more attractive outdoor solutions and consider closing down streets to vehicle traffic, similar to what's done in other nearby downtowns: Northville, Birmingham, etc.

26. I lived 30 years in Ann Arbor and grew to hate the style of governance. Please do not turn Plymouth into a mirror image of A2.
27. When hiring contractors for city improvements, perhaps the lowest bid is not the best choice. Many projects often need to be redone.
28. I support trees, but I question the need for a tree ordinance.
29. Restaurants should have to: a) Power wash their sidewalk at least once a week; b) Not be allowed to have "bussed" plates with food outside as you walk past.
30. Railroad crossings. More beer and wine for restaurants. Plymouth residents should have a free parking sticker.
31. The survey raises diversity as a goal but doesn't suggest any direct action. Growing the city and creating a better place to live requires Plymouth becoming a more welcoming place to all walks of life. I would welcome initiatives and zoning that promotes those goals, whether it's cultural outreach or encouraging mixed income development.
32. No question about residential road conditions. The amount of taxes residents pay, we should not have the residents streets in the condition they are. Parking in Plymouth has been a topic of conversation for decades. Solve the problem. Stop talking about it.
33. Taxes are high.
34. We'd love to see more crosswalks in Old Village on the many pathways to Hines Park Drive. Crossings across Mill Street, by Point Park, and sidewalks on Wilcox Landing to Hines. More parking and crosswalks in Old Village in general is important. This part of town seems to be overlooked by the city. More bike lanes are desirable for those of us local. We like limits on the monstrous houses on small lots to prioritize the history. We'd love to see Plymouth more diverse and multiple socioeconomic classes nearby.
35. Give the businesses priority to use the parking spots especially during this Covid time. This allows them to stay viable. If people have to park further away, they can walk. If someone is handicapped, they can be dropped off or make sure there are enough handicap spaces. The businesses need outdoor space to survive! Even look at what Northville did blocking off some space for outdoors.
36. Would love to see Main Street and Penniman closed to cars during the summer like downtown Northville does.
37. The police need to do a better job patrolling the neighborhoods...not just main streets. Too many cars running stop signs and almost hitting kids.
38. The most undesirable aspect of being a Plymouth resident is the city's lack of ethnic, socio-economic and racial diversity.

39. We do follow the city online, but there are no consistent messages among the different platforms. Something in email doesn't show up on FB, for example. Old Village will be more inviting if there was more green space, but that's probably not realistic. Consider shutting down some downtown streets like Northville and Traverse City do one night a week for entertainment opportunities (or one weekend). Don't overuse Kellogg Park...the grounds get so beaten down.
40. Residential parking is an issue. Many driveways are small (as ours is). Our four children are young now but as they grow older we may have to move out of the city just because we lack parking abilities in front of our home. Yearly permits should be available for residents.
41. Concerned about where parking would be located. Don't want too close to residential areas.
42. I think Main Street and other streets surrounding Kellogg Park should be shut down for a pedestrian mall. More parking is needed.
43. Would be nice to have a more diverse population.
44. City should be addressing all the homeowners who are experiencing flooding, as many of us are in flood plains. It would be great if the city was proactive. Thank you. I like the helpful, problem-solving people in the Building Department.
45. Continue to focus on community development. Not more condos! We need to improve parking downtown. Give restaurants the space to have additional outdoor seating! Continue with music in the park, fall festival and other events as it helps us maintain a vibrant downtown.
46. No need for additional parking. Increases congestion. Plymouth is a small community, easy to walk to your destination. Lack of diversity is a major issue. Not a fan of special events, too crowded, parking on residential streets brings congestion to residential areas.
47. The fire department relying strictly on paid on-call members has reduced the level of service to the residents of Plymouth. With Plymouth community we had fire fighter/medics on duty to respond to our emergencies 24/7 from stations. Parking is not an issue for me as I live downtown but is an issue in the city. Surface lots, at least more of them downtown, is not a good option.
48. I love that the city is hosting a lot of events. I'm not that excited about the fall festival, but I know that it is a tradition. I would love to see a community garden. I'm so excited about more art in the downtown. Honestly, we are very fortunate to live in such a beautiful, well-maintained city. Maybe each business doing something different to decorate their storefront for Halloween instead of the scarecrows in the park and the park could have some fabulous decorations or a different theme every year.

49. The tree ordinance is a little crazy. I agree that it is nice to have large old trees, but the cost and replacement policy is not realistic when some trees really need to be removed.
50. Regular street sweeping and the quality of the street sweeping has been poor. Home assessment values are out of control. Need to get a handle on it before Plymouth becomes a place people can't afford.
51. There seems to be a lot of parking related issues, why do we not have pay parking in the convenient areas and free parking within walking distance? Street parking is only allowed if/when you do not have enough available at your house, but people enlarging their homes have the least amount of parking. Why not allow all residents to have one parking permit, the process doesn't seem equal, and the people in charge of regulating this process seem generally rude. Vacated alleys are "unbuildable" areas of our lot, but we can't open up the alleys again. Shouldn't this property be given back to the homeowners as allowable building space? 10 to 20 feet behind someone's garage seems like a waste of space especially since residents tend to collect blight in these areas.
52. Community gathering space is key. Planned/sanctioned events are uniting. Police presence is important.
53. Parking is a huge issue for residential areas. Being blocked in your driveway and then calling the police who say they can't do anything is so frustrating. All residential areas should be no parking for all events! The band that plays at events that warms up in the residential area should not be allowed to warm up on residential sidewalks, front lawns and driveways. It is disrespectful to the people living there.
54. Maximum timeline on homebuilding projects. Fireworks enforcement (times/dates) with tickets issues for non-compliance.
55. Fire pits some people have sets on the ground that are not contained.
56. 1. Monitoring and enforcing speed limits! Racing cars both in downtown Plymouth and surrounding streets. 2. Creating a pedestrian zone in downtown (car free) example – downtown Northville. 3. Not being allowed to park cars overnight in residential streets – specifically in front of our home (both personally and for guests).
57. No tax increase.
58. Parking situation near the Catholic school at arrival time and dismissal time. Parking on one side of street would be helpful.
59. House taxes in city are too high.
60. 1) Let people know that they cannot junk up visible yards (Junction Street east of Irvin Street). It reflects on the city's image. 2) Let people know more often how they need to get the orange tags (and how) for disposing of large items (especially new neighbors). P.S. Lisa at DPW is a true treasure. 3) Please allow for one more leaf bag pick up like in

December. Our Oak tree sometimes does not cooperate with your November pick up. Sometimes it drops in time for street scooping and last November bag pickup and sometimes not. 4) Have another trash amnesty day. 5) Definitely need more parking downtown. 6) Make it clear to solicitors that they need city approval.

61. We have lived in Plymouth for 16 years, 4 of them in downtown in the city. We absolutely love the hometown, innocent/old fashioned downtown feel of the city in Plymouth. I guess my only advice would be to carefully choose the types of businesses allowed to come into the downtown are so as to keep its "small-town" feel.
62. 1) I am extremely concerned about heritage and large trees being chopped down (whole city lots are being clear-cut for no good reason). I am delighted that new trees are being planted as replacements, but you can't "replace" majestic 50-100 year old trees with saplings and get the same feeling in the city. 2) I feel we need some stricter laws regarding tear-downs. There should be some incentive to remodel and some disincentive to tear down. The builders are wrecking up our downtown housing! 3) Our downtown special events are so crowded that many Plymouth residents give up on going to them altogether. Who wants to go to Music in the Park and be squished in with 1,000 people! Not sure how to fix this, but I miss Plymouth events being smaller and mainly catering to its citizens.
63. I avoid downtown on event weekends. I can't win in the lottery, but I'm one of the "Lucky 700"?
64. Overall I am very pleased with the city – I love living here. I do have two concerns: 1. Volunteer fire department – I would like to see full-time fire department or public service (police/fire trained). 2. Messina Cement – that amount of dust is unacceptable. Also, large gravel haulers are disruptive. Air and noise pollution much greater now than with Plymouth Concrete.
65. It is important to me that the downtown area and Old Village keep its small town USA appeal. I believe that people are drawn to Plymouth, Michigan from all over the state. Plymouth reminds people how we used to live in small towns spread across the country. All you would need to do is walk to the park on a summer night. The recent fall festival was also a big draw. Winter's treat, the Plymouth Ice Festival. Please keep in mind it's the small town feel that draws people to Plymouth, Michigan. When proposing a new parking structure, "Is it possible to add a new structure and preserve historical integrity?"
66. Recreational facilities are needed in Plymouth. A complex with a pool, gym, exercise and classes would be an asset for Plymouth. And to provide for all ages would be most beneficial. A community pool would be very beneficial if not a recreational facility be available.
67. Too many new homes are taking up the entire lot. Disregard for existing homes during construction! Blocking streets – driveways – noise.

68. We love living in downtown Plymouth! We no longer need the festivals. Art Fair is enough. Also, the crosswalks where you push a button to cross are not needed and feels more unsafe, i.e. don't press but walk when traffic signal is okay for you to do.
69. Continue and accelerate promoting walking and biking routes and safety. A considerable amount of the traffic is a result of cars and motorcycles cruising thru with loud mufflers and radios. Some vehicles go thru several times, and speed. The police need to ticket any offenders.
70. Snow removal on all city streets not just main roads.
71. Neighbors not maintaining and cleaning up their property. Upgrade major roads – like Main Street. Rat problem in neighborhood – first time ever! Limit dog population.
72. Services and quality of life. 1) I'm not a great judge of police, fire, EMS services because thankfully I have not had need of them. 2) I don't follow city of Plymouth directly but do read the Observer and Rock to get most of my city government news. 3) I want the city to be welcoming of diverse cultures, but I'm honestly not sure if it is or not. 4) Not mentioned, but one spring cleanup day and two leaf collections are not enough. Visioning. 1) Regarding bicycling/walking – I would like to go a step further and consider closing some streets to make a truly pedestrian downtown, but I realize this would further challenge the parking situation. I think it would make Plymouth an even "cooler" city and destination. 2) Most agree more parking is needed. I am open to expanding parking decks, though neighbors are probably not. I'm open to more lots on the perimeter of the city if any could be found. 3) There should be some kind of parking advantage for city residents. 4) I'm not against art installations, but don't think they are necessary.
73. 1) Concerned about how the city's permitting process created flooding throughout neighborhoods downtown, especially our street (Pacific) where large homes provide proper drainage and/or deposit water on other properties. Understanding is that process has changed but no remedy for those impacted by prior decisions. 2) Wish a pedestrian crossing light existed at Harvey and Penniman. 3) We appreciate the city's commitment to historical preservation and their caution regarding over development. Our town has a unique charm that should be maintained as future development occurs – it's really a one-of-a-kind place! They've done a great job dealing with Saxtons and the strip malls near the tracks on N. Main St. 4) Police are great, just wish we had one or two more to catch all the speeders down Penniman who don't stop for pedestrians (understanding that this is nearly doubling the size of the department – not sure if it's realistic).
74. Fixing roads, and sidewalks. Bike lanes.
75. Because so many people visit Plymouth from surrounding areas, the restaurants are very crowded – there is an opportunity for more sit down restaurants and bars. The restrictions on liquor licenses seem prohibitive to growth. Creating an expanded outdoor social district (like Northville/Ann Arbor) would be something we'd really

appreciate especially with Covid still being a very real concern for our family. We'd be open to charging for parking for non-city of Plymouth residents.

76. The city's no parking 2 AM to 5 AM or 3 AM to 6 AM, whatever it is, is completely ridiculous, particularly in residential neighborhoods such as mine. It encourages drunk driving downtown by forcing people to move cars after leaving the bars. It also disproportionately affects lower income neighborhoods that have smaller homes, driveways, and garages. Your "work arounds" are ridiculous – a 30-day permit that you have to renew every six days (WTF?) or a year permit that you can only get if the city "agrees" that you don't have enough parking spots and everyone, even visitors and nannies have to change their car registration and license to reflect the home address...please figure out a real solution.
77. Loud house parties should be stopped after 10 p.m.
78. The Pulte complex on Mill is an eyesore. Hate that a traffic light was installed. Upset that city council let the former property getting away with not paying \$1 million in taxes.
79. See out ways to be more inclusive as this is traditionally a mostly white, moneyed community.
80. Safety of residents while in downtown Plymouth should always be a priority. Current lane markers and pedestrian crossings need to be updated to new safety alertness. (Ann Arbor is a walking city to copy) Blinking alert, lane paintings, etc.
81. 1) One major issue the city has ignored is the complete lack of parking related to the Tonquish Creek Manor complex. Vendors, private health support staff for residence, and daily visitors have zero parking options and must lineup directly in front of neighborhood homes. This is not something that occurs occasionally but 365 days a year. Yet a 90% empty parking lot is less than 50 yards from the Tonquish Creek Manor entrance. Negotiating adequate parking absolutely needs to be addressed. If this isn't an option, some special consideration should be given to immediate nearby private homeowners, perhaps a sign "homeowner parking only" or overnight parking exception. 2) The composition of the fall festival should be revisited. Unfortunately, the carnival atmosphere produces plenty of minor vandalism in our neighborhood near downtown: signs knocked over, trash and cans discarded on lawns. And those are just the things that are visible on a morning-after walk.
82. 1) Too many people are not obeying the speed limit or stopping for stop signs. 2) Each brand new house that is being built takes on the average one and a half to build. The hammering, sawing, pounding of nails is constant. 3) New residents are not respecting residents who have been living here for years. Example: my new neighbor behind me took the fence down which was on the property line and never asked my permission. They said that they were doing me a favor. A huge penalty needs to be enforced and they need to present a signed letter to the city before putting up their fence.

83. Sidewalks not being replaced.
84. As a new resident and renter, I was unaware of the no parking policy every day from 3 to 6 a.m. It took a month to go through the process of getting my permit to park by my apartment, which doesn't offer parking. Also, I have no help in where to park my car during a snow emergency. They need to have more resources and help for residents. I will not live in Plymouth again.
85. I would like to have more stop signs and speed bumps on Starkweather and enforce "no thru street" especially semi-trucks. More parking areas within walking distance of downtown – less traffic in the city.
86. Here's an idea for the city to be more welcoming to diverse cultures: Host an International Food Festival.
87. I love Plymouth.
88. 1) Build a parking deck off of Ann Arbor Trail and permanently remove the parking along Main Street southbound to create more outdoor dining and pedestrian space. 2) The S. Main St. bike lanes are not used and create more traffic. It might be more effective to have bike lanes that connect downtown to Old Village and then to Hines Drive. 3) Left turn lane for southbound Northville Road to Mill Street. That's a confusing intersection for drivers with a wide road and no lane markers. Also not pedestrian or bicycle friendly (dangerous actually).
89. Plymouth is a great town and well managed. Keep it small. Keep the speed at 25mph. We love the parks. People are friendly, courteous, respectful. Please don't give in to the temptation to try and be something different – bigger, cooler, more political.
90. Preservation of the park system and wildlife that lives within it. Fix the streets and bicycle lanes (cracks and holes) – Wilcox to Hines is in terrible shape; Riverside to Hines is also in terrible shape. Railroad crossings need to be fixed. Perhaps a more active role from the city to request this. Enforcing littering codes or post fines along Wilcox Lake. Maintenance and repair of city trucks – leak oil all over our streets.
91. More parking. Outside dining updated so it looks like there was a plan.
92. In addition to entertainment, I'd like to see more food vendors (mobile stands of current restaurants or food trucks) offered at events that occur downtown or in Old Town (like when Music in the Park/Air or Ice Fest or Old Town Yard Sale is scheduled).
93. I personally have an issue with City of Plymouth and sewer (storm) they are responsible for. This is causing inside flooding and damage. Would like to see the city do more, quicker.
94. I am very satisfied with how the city is run and maintained. Keep up the good work.

Question 40 Responses

What do you think the city's priorities should be?

1. I love the small-town feel. – Park, fountain, people walking around in evening. It is the charm of Plymouth!
2. Possibly investigate more parking areas, especially downtown.
3. Provide a wonderful community with green spaces, dining and commerce.
4. Closing down downtown Plymouth roads during summer nights, too many people walking around. Don't want any one hit by a car. Similar walking district to Downtown Northville.
5. Parking. Using the police in a more useful way than sitting at streets giving out tickets for no blinker. Fine the house that make the city look bad!
6. Convenience of parking is the key to a healthy town business district. Maybe Plymouth needs a small transit system with trolley type vehicles with a dozen or so dedicated stops (old village, etc)
7. Continue to nurture downtown growth and reopen the fountain.
8. Safety + and a strong sense of "community".
9. Keep the streets clean – especially in neighborhoods. Plant trees in neighborhoods. Plant trees in Kellogg Park. Stop anymore condo developments in the city – causes too much traffic.
10. Improve parking downtown! Acquire open space surrounding Wilcox house and create parking there, possibly using pavers designed for drainage. Remove restaurant dining from streets. Improve Saxton's parking surface + signage without adding a deck. Rebuild current parking deck with a 3rd level (fund via Millage/bond issue) Enforce sidewalk clearing in summer.
11. Ending future permits for large homes in the city. Prohibiting the use of live animals in city sponsored events. Banning fur sales in the city. Prohibiting the sale of live animals in the city. Imposing and enforcing stricter fines and limitations on the removal of trees. Increasing funding to arts and local cultural initiatives. Working with CSX re; RR crossing improvements + wait times. Educating city residents on humane interactions with urban wildlife.
12. Safety. Road. Railroad crossings (big problem). Less catering to public school system. Seniors.

13. Street and sidewalk repair. Railroad crossing and surface improvement. Overgrown shrubs on public and private property.
14. Side streets are neglected for snow plowing. Revise poor and cheap building codes (Daisy Square). Enforce strict fire codes (Daisy Square).
15. Control blight. Road conditions outside of downtown business area.
16. Bringing in new business to keep the downtown vibrant. Address parking issues. Pedestrian crossing lights confusing; causes more issues when to walk. Take down large tree in middle of park to give better visibility & room for events.
17. Service to our residents, especially seniors.
18. Recreation center. Pave the roads.
19. Infrastructure.
20. Some of the sidewalks are bad. Hard to walk on. Tonquish Creek Park needs maintaining, overgrown with weeds; the lighting is completely gone; breeding ground for mosquitos.
21. Keep local businesses. Do not bring in franchise restaurants.
22. Parking
23. Quality city services delivered in a cost-effective way so taxes are not too high. Good police, fire, EMS, street maintenance, tree management. Reasonable and sensible zoning and permitting to prevent huge new homes dominating streets.
24. Continue with the present plans. I would like to see a Farmer's Market in the Old Village. I live in the Old Village and love the pace. The Downtown Farmer's Market is too crowded. I think it would be loved by people who live here.
25. Current priorities seem right.
26. Road redesign all over: designing roads to naturally slow drivers, adding protected bike lanes, more pedestrian crossings. Make the roads less friendly to cars and more friendly to pedestrians and cyclists. Focus priorities for residents and not just businesses (less parking; more space for wider sidewalks, parks, bike lanes, bike parking).
27. Residents and their safety.
28. Public safety. Optimal city services. Fostering community. Downtown business development.
29. Prudent financial management. Keep government affordable.

30. Spend less money on downtown and lower taxes.
31. Cleanliness! Control rats!
32. Traffic congestion, especially trains. The Plymouth Symphony should have a home center (A performing arts center would be a plus. You could always shuttle people in.) Connect the Old Village with the city by a trolley or bus.
33. Promote housing density in downtown/Old Village. Make city safer to walk/bike. Encourage greater economic and cultural diversity through outreach, zoning, and job development programs.
34. Public parking – the lot at Wing & Harvey is inefficiently laid out. Maintenance of public parks. Safety/crime fighting.
35. Public safety. Budget (operating costs). Maintain infrastructure.
36. Prioritize various levels of housing to encourage diversity. Focus on residents over businesses and more resources for the historic Old Village area. Accessibility for walking and biking with crosswalks and bike lanes along with better parking options in Old Village.
37. Keep business open longer hours/more days. Annoying to go out for dinner and not able to go in shops. Left turn lights needed on westbound Penniman & Ann Arbor Trail onto Sheldon. OLCG parents don't abide by the pick-up/drop-off rules and create dangerous intersection – and they are rude.
38. Provide enough police presence that people are discouraged from "hot rodding" in the downtown area when the weather is nice with so many pedestrians walking around. Maybe brighter, blinking lights at the areas on Main and Ann Arbor Trail where people cross. These are busy areas and need to keep the pedestrian safe.
39. Rats
40. Create a social district downtown and close down Main Street to cars all summer like downtown Northville has done.
41. Residents. Cleanliness – downtown stinks after Friday and Saturday nights. Police patrolling more.
42. Increase addition of new trees to replace the significant loss related to new home construction throughout the city.
43. Safety (rarely see police downtown or in Old Village). Vibrant community. Make "turning on the fountain" an event. Accelerate residential street repairs. Repair parking lot between Gathering and library.

44. Streets and utility replacement.
45. Safety. Residential parking. Overcrowding – specifically at special events. Keeping it family friendly – no dispensaries; no Lover’s Lane (weird location for sure). Update to city parks/playgrounds.
46. Completing construction in timely manner.
47. Would like to have regular access to a recycling center where residents could take electronics, etc.
48. Fountain done more quickly.
49. Keeping Plymouth a wonderful place to live. Beautiful downtown area. Great shops, cafes and restaurants with outside seating. Great events like fairs and music in the park. Safe. Good services like yard debris and leaf pickup.
50. Managing building/development of new homes/multi-tenant structures.
51. Fiscal responsibility. Taxes are too high already.
52. Maintain small city feeling.
53. Expand Public Safety cooperation with Plymouth Township and the Northvilles. Expand the downtown parking deck or add another. Consider the effect of teardown approvals related to the city’s tree canopy. Half of the trees on my street have been torn down in the last 10 years.
54. Parking. No empty store fronts.
55. Downtown entertainment (promoting restaurants, shops, etc.), event parking and traffic. People lose their minds driving looking for parking during Art in the Park and other events.
56. Family friendly place. Safety. Walkability.
57. Infrastructure and schools...As water mains, sewer mains, gas mains are being redone on a street-by-street basis why aren’t other utilities i.e. data/power being relocated into these same trenches? We want a city full of trees, but we have them hacked up by the utility company regularly. Seems the solution would be to slowly relocate them with our other infrastructure projects. With the closure of Central Middle School I felt the shift of the schools to favor Canton even more. Canton versus Plymouth taxes and property values are very different. As our communities are much larger now does it still make sense to be tied to Canton schools?
58. Police protection. Parking.

59. The city's priorities should be the residents. There is so much focus on events and bringing people in that the living experience is ruined for residents which are the people actually paying taxes and living here!
60. The city should focus on real infrastructure issues: such as modernizing all of the railroad crossings so the noise pollution from the trains can be minimized; updating and adding pedestrian crossings where activation is in alignment with traffic and puts pedestrians first. Thank you!
61. No tax increase.
62. Hoping the city can help the seniors like me to lower our house taxes so we can stay in our homes longer!
63. Noise ordinance adherence. Safety. Trash amnesty. Parking. Shred day. Tree trimming, where appropriate. Figure out plastic bag recycling. Street sweeping. Wood chipping (tree branches). Snowplow side streets more readily; last year we could barely get out of our driveway without getting stuck in the street. Clean air ordinances. Telling people to put their dang large unwieldy and miscellaneous trash away, what does not fit in cans.
64. Save the trees! Limit tear downs. Improved parking structures that are not too big or ugly – likely will need to have an additional structure that is outside of the immediate downtown. Somehow keeping special event attendance a little more reasonable – the events become frustrating for those of us who live close to downtown.
65. Citizen safety. Don't spend tax dollars on anything but essential services.
66. Quality of life for residents. Support for local merchants.
67. To preserve and maintain historical appeal that is Plymouth, Michigan. Continue to be a catalyst when it comes to small business opportunity for growth in Plymouth. Don't allow corporate big box retailers to redesign the landscape of the town. Respect our local law-enforcement and firefighters by providing a budget to meet their goals for continued training, and having access to the proper equipment to keep them safe in the line of duty.
68. To maintain city services, keep storm drains clear, trash pickup, leaf pickup.
69. Seniors: activity, travel, education. Activities for all ages, recreational especially.
70. Maintaining/repairing roads. Maintaining city landscape. Continuing to foster a fun atmosphere in downtown for both older and younger generations.
71. Controls on new buildings.

72. Maintain small town and family atmosphere. Preserve history. Limit growth and congestion. Keep city walkable and bikable.
73. The trees need to be preserved and protected. The tree ordinance was a step in the right direction. However, the builders and how owners need to do more. In the last 10 years we have lost 40 percent of our canopy. Minimize hard surfaces for rain runoff. New houses have too much concrete and flood neighbors' lots. No one needs a wraparound driveway!
74. Parking. Keep skateboarders (and bikers) off sidewalks and the parking deck ramps
75. Care and well-being of citizens. Keeping children safe – to and from schools.
76. Continue to improve infrastructure and roads with a focus on green infrastructure.
77. Public education, parks, entertainment (downtown).
78. A walkable, destination downtown with parking, other advantages for residents. More great events. A few improvements for walkers, bikers, and yard/waste services.
79. 1) Maintaining the city's identity as a historical, family-friendly (but also every-age friendly) place with a small city feel – pursuing cultural events, music, recreation, and development that enhances our city without overloading infrastructure, parking, traffic, etc. 2) Focusing on development that brings needed services/amenities and doesn't just cram as many people into condos and townhomes as they can. The city electeds and staff have done a great job advocating for existing residents in this regard – keep up the good work! 3) We have young kids and frequent awesome playgrounds but would gladly help fund something geared toward older kids – basketball courts, skate park? (What do teens do? We went to the malls that are all closed.) Today?
80. Treat Junction the same as you treat Farmer. Too much speeding. Even the cement and semi-trucks speed up and down Junction. No police presence. Someone will get killed by a speeding truck. Lived off Junction for 20 years. Priority 1: Parking issue. Priority 2: Loud cars downtown (stereos, engines).
81. Safety – specifically Covid-related safety – and inclusivity. Facilitating local business growth.
82. Parking. Not micromanaging my life and where I park or what I do with my trees. Firing officer Cox. Stop with the “good old boys club” BS at city council meetings.
83. Keep the family friendly atmosphere in all functions. Encourage more events in Old Village. Keep tax prices down along with water prices as well. Thank you, have a great day!

84. Overall, I think the city has a nice balance in planning for the future of the city. I am fortunate to live here.
85. Continue to keep the good mix of restaurants, diverse store offerings. The continued improvement of the festivals and how they impact the downtown businesses has been really great – not so crowded together, ease of movement – good work!
86. Update pedestrian awareness on city crossings. Patrol traffic issues @ festivals, events, etc. Possible closure of Main Street during events, safety concerns for all. Monitor downtown building aesthetics while pursuing new building/parking facilities.
87. Safety. Residence issues.
88. Efficient budget management. Taxes disproportionate to neighboring communities. Pedestrian safety downtown. Continued support of art, culture, recreation, community events.
89. The new homes being built are all starting to look like cookie-cutter homes and I moved to a neighborhood of different styles of homes. These new homes are starting to look like boxes and look like a brand-new subdivision.
90. Pedestrian crossing signs (Wing/Forest). Residents' sidewalks that are tripping hazards. Sidewalks too small.
91. Safety.
92. Maintain beauty and cleanliness. Continue to encourage events. Assist small businesses to come back out from the pandemic.
93. Pedestrian safety. Not only do the bike lanes improve cyclist/pedestrian safety but they have the added benefit of slowing vehicle traffic. This is good for everyone! How about closing down Main Street and Ann Arbor Road to pedestrians-only during the summer between Friday 3 p.m. and Sunday 3 p.m.
94. Greenspace. Crosswalks/pedestrian lights. Planning and historical preservation. Supporting restaurants and small businesses.
95. Lower taxes. Fix broken sidewalks.
96. Safety of residents and property. Well-maintained parks. Activities for all ages. Great restaurants and pubs. Grow the farmer's market.
97. More priority should be given to Old Towne Plymouth.

98. I'm in-line with the city's current priorities. I like the safe and small feel of Plymouth. I appreciate the lengths in which all city services/municipalities/elected officials/groups take to keep our town as special as it is.
99. Safety.
100. Safety
101. Focus on people and pedestrians before cars. People can walk or ride bikes to town. I love what Northville did to open their streets to pedestrians and closed to cars.